

Ryan Hansz

ryanhansz.com | ryhansz1@gmail.com | 513 658 2039

I am a service designer passionate about bringing empathy to complexity.

Education

University of Cincinnati

B.S Design with Interaction Design Focus
Cincinnati, OH 2011 - 2016
GPA 3.86 | Magna Cum Laude
Participated in the professional practice program alternating semesters of study with work experience in the field of design

Skills

Design Research, Co-Creation, Workshop-Facilitation, Prototyping, UX Design, Visual Design & Illustration

Tools

Sketch, Invision, HTML/CSS, Framer, Adobe Creative Suite, DSLR Cameras, lots of post-its

Experience

NYC Opportunity – Civic Service Design Studio

Service Design Fellow
Oct 2018 - Current

Recently joined the civic service design studio as the first Service design fellow. Working to build capacity and conduct project work in collaboration with city agencies that serve low income New Yorkers.

Kaiser Permanente Innovation Consultancy

Service Designer
Aug 2016 - Sept 2018

Worked in cross-disciplinary teams with IT, clinical staff and administrators to unearth user needs, envision future experiences and test concepts in clinics. Shared insights and co-created concepts with senior leadership. Advocated for human-centered processes in a large, bureaucratic company with few designers.

Opower

Illustrator
Mar 2016 - May 2017

Contributed illustrations to Opower's energy saving tip library. Illustrations implemented in physical and digital reports sent to utility customers around the globe.

Internships

Opower

UX Designer
Sept to Dec 2015
Used design and behavioral science to inspire people to save energy

Moment Design

Graphic/Interaction Designer
Jan to May 2015
Digital product design consulting for medical, publishing and financial industries

Kareo

UX Designer
Sept to Dec 2014
Designed Software to improve the day to day work of independent medical practices

Mayo Clinic Center for Innovation

Service Designer
Jan to May 2014 + Aug to Dec 2013
Service design and research to envision and prototype the future of community health

